





Residential Training Programme

# SOFT SKILLS FOR PRODUCTIVITY IMPROVEMENT

**GANGTOK** 

TP/23-24/44 11th – 15th SEPTEMBER 2023



#### 1. ABOUT NATIONAL PRODUCTIVITY COUNCIL

National Productivity Council (NPC) is an autonomous organization under the Department of Promotion of Industry and Internal Trade, Ministry of Commerce & Industry, Government of India. The present expertise available in NPC has a resource base of professionals from fields such as Economics, Industrial Engineering, Human Resource Management, Energy, Environment, IT, Project Monitoring and Evaluation, Research Studies, and Baseline Surveys. In addition, the services of external professionals and subject matter specialists are also sought on a need basis, depending upon the nature and scope of work. NPC extends services from its headquarters in New Delhi and 12 regional offices across the country manned by more than 100 full-time professionals. NPC has professionals from diverse fields to provide Consultancy, Capacity Building and Project Monitoring Unit (PMU) services to various organizations including Central Government Ministries and State Governments.

#### 2. LEARNING OBJECTIVES

This training program shall focus on some vital interpersonal traits that an employee needs to effectively perform his/her duties. During the training, the sessions shall primarily focus on giving hands-on training to the participants through theoretical sessions, group exercises, workshops etc. to make the participants understand the various aspects of soft skills.

#### 3. BROAD PROGRAM COVERAGE

The Training program shall tentatively cover the following aspects.

- Productivity Enhancement- An Overview
- Effective Communication skills
- Time & Stress management.
- Leadership skills.
- \* Teamwork.
- Emotional Intelligence.
- Problem solving

#### 4. METHODOLOGY

The methodology of the training program would be participative in nature. The sessions would be based on conceptual deliberations, case studies, success stories and group exercises/discussions.

#### 5. PARTICIPANTS' PROFILE

All employees across middle & Senior management levels working in Ministries, Central & State PSUs, Central & State Government Departments and other manufacturing, process and service industries.

#### 6. FACULTY

The faculty for the training programme may comprise senior NPC Experts & other renowned and experienced Trainers from the respective field. The training methodology will have a focus

on interactive discussions, small group activities, business games, exercises, role plays, videos, and presentations.

#### 7. PROGRAMME FEE & VENUE

<b>Programme Code</b>	<u>TP/23-24/44</u>				
<b>Program Venue</b>	Gangtok, Sikkim				
Programme Fee	Residential Participants ₹ 55,000/- + 18% GST	Non-Residential Participants ₹ 42500/- + 18% GST			
For Residential Participants	Check-in at the hotel: 12 noon onwards on 11 <sup>th</sup> September 2023 Check-out from Hotel: Before 11 am on 15 <sup>th</sup> September 2023				

#### 8. PAYMENT DETAILS

Programme fee inclusive of GST to be paid in advance and proof of payment to be attached along with the application form.

- ECS Payment Details: Indian Overseas Bank, 70, Golf Link, New Delhi Branch; A/c No. 026501000009207, IFSC Code. IOBA0000265
- DD/Cheque should be drawn in the name of NATIONAL PRODUCTIVITY COUNCIL payable at NEW DELHI
- NPC'S PAN No: AAATN0402F, NPC'S GSTIN: 10AAATN0402F2ZK

As per GOI notification No. 9/2017-Integrated Tax (Rate) dated 28.06.17, Sr. No. 75, Heading 9992 (at page no. 19 of the notification) No GST is applicable where Services are provided to the Central Government, State Government, UT Administration under any training programme for which total expenditure is borne by the Central Government, State Government, UT Administration.

#### 9. HOW TO APPLY

Please apply in the prescribed application format enclosed with this brochure. Nominations may be sent to the following address:

Regional Director 3<sup>rd</sup> floor, Sudama Bhawan, Boring Road Crossing, Patna- 800 001

Email Id: <a href="mailto:patna@npcindia.gov.in">patna@npcindia.gov.in</a>, <a href="mailto:npctraining@npcindia.gov.in">npctraining@npcindia.gov.in</a>,

Tel: 06122558311, 9431022898

Last date for Receiving nominations: 27th August 2023

### 10. GENERAL INSTRUCTIONS

- Due to a limited number of seats, it is recommended to send the nominations as per the attached format at the earliest, for ensuring availability. Acceptance of the nominations is subject to the seat availability and receipt of the programme fee latest by the last date for nominations.
- ❖ The Residential programme fee covers the professional fees towards training, board & lodge of the Participant(s). The fee once deposited is non-refundable, however, substitutions of participants are allowed.

- ❖ Each participant should carry their ID cards and necessary letters/orders issued by their department for attending the training program.
- ❖ The Non-Residential programme fee covers the professional fee for training, lunch and refreshments during the training program. The fee once deposited is non-refundable, however, substitutions are allowed. Boarding and lodging facilities shall not be provided to Non-residential participants.
- ❖ NPC shall not bear any charges towards participants' to & fro travel from their residence/place of stay and the training program venue. All participants shall make their own arrangements to reach the venue on time as per the programme schedule.
- ❖ Participants are requested to assure their health and safety during the training period and NPC will not be liable for medical expenses incurred by the participants during the program.
- NPC will not provide boarding and lodging before and after the dates of the programme. Participants planning to stay longer than the scheduled duration should arrange the same at their own cost.
- ❖ Settlement of additional bills: The hotel will be instructed to open a separate folio for each participant. Participants may directly settle their additional dues regarding a family member, laundry, telephone, mini bar, room service, overstay etc. with the hotel before checkout.
- The participants shall be awarded a Certificate of Participation on successful completion of the programme.
- ❖ Any other terms and conditions apply as may be notified by NPC at any point of time.
- ❖ Referring to GST guidelines, you are requested to confirm the applicability of GST payment for your department.
- ❖ Participants are required to follow the necessary COVID protocols during training.



#### NATIONAL PRODUCTIVITY COUNCIL

patna@npcindia.gov.in, npctraining@npcindia.gov.in

#### **APPLICATION FORM FOR NOMINATIONS**

Programme Code:								
Program	me Duration:		Location:	Location:				
Details of Nominated Participants:								
S. No	Name of Delegate	Designation	Mobile No.	Email ID	Official Address for correspondence			
1								
2								
3								
4								
5								
Details of Nominating Authority:								
Name:	ne: Designation:							
Organization:								
Address								
Contact Number:		Email ID:						
Signature								
Details of Proof of payment of Programme fee (RTGS/NEFT Details; Cheque, DD):								

#### **Payment Particulars**

Title of Programme:

- ECS Payment Details: Indian Overseas Bank, 70, Golf Link, New Delhi Branch; A/c No. 026501000009207, IFSC Code. IOBA0000265
- In case of ECS Payment, the payment details should be intimated accordingly along with UTR number
- DD/Cheque should be drawn in the name of NATIONAL PRODUCTIVITY COUNCIL payable at NEW DELHI
- Programme Fees per Participant plus GST to be paid in advance
- PAN No: AAATN0402F, GSTIN: 10AAATN0402F2ZK











## **National Productivity Council**

(Under Department for Promotion of Industry and Internal Trade)
Ministry of Commerce and Industry, Government of India
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